



## Window & Door One Year Installation Warranty

Storm Smart Building Systems LLC ("Storm Smart") warranties Window and Door product installations against defects in materials, related components, or workmanship under conditions of normal use for a period of one year from the date of project completion, which is defined by the date of final inspection for the storm protection products installed by Storm Smart.

The warranty covers the Window and Door products installed by Storm Smart and includes all labor and materials for installation, repair, replacement, or remediation of items identified as defective during the warranty period. Storm Smart maintains complete discretion as to the remediation requirements necessary to restore the installed Window products to full working order, not including final finishing.

This warranty does not apply to defects that result from abuse, intentional damage, negligence, misuse, unreasonable use, damage from pests, or interchange of parts with non-Storm Smart components. Any repairs conducted by a third party will void all obligations of Storm Smart under this warranty, and Storm Smart will not be responsible for any damage caused by any act or impact of an external source outside the specific purpose of the system. This warranty does not include accidental causes that include, but are not limited to, fire, flood, catastrophic weather events impacting the structure in which the Storm Smart protection product is installed, or force majeure.

### Windows Product Warranty

Window and Door product warranties are determined by the Window and Door product manufacture. These warranties can be found on the Window and Door manufacture's website. A list of Storm Smart Window and Door manufacture partners are listed in the Appendix A of this document. During the Manufacturer's warranty period, Storm Smart will replace the product, frame, hardware, moving parts, glazing or other associated components that prove defective based on the manufacturer's warranty. **The Warranty Holder will be responsible for all labor and ancillary charges required to remediate or replace the warranted component.**

This warranty will not extend beyond the length of time specified in the manufacturer's warranty. Any repairs conducted by a third party will void all obligations of Storm Smart under this warranty. This warranty does not include accidental causes that include, but are not limited to, fire, flood, catastrophic weather events impacting the structure in which Storm Smart has installed the window products.

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This warranty is governed by the laws of the State of Florida. Terms and conditions may change. Visit our website for the latest warranty terms.

Version 2, 1/2025

## Terms and Conditions

**CONTACT STORM SMART FOR WARRANTY COVERAGE:** The warranty holder must report the claim to Storm Smart within thirty (30) days following the end of the warranty period by contacting us at Storm Smart Building Systems LLC, 6182 Idlewild Street, Fort Myers, FL 33966 or by phone at 239-938-1000.

**DETERMINATION OF PROCEDURES:** Storm Smart maintains complete discretion to identify required replacement of parts, and/or remediation efforts covered by this warranty and required to address the defect. Following the one-year installation warranty, assessment of warrantability will be charged at current published service hourly rate. If not deemed to be covered by this warranty, labor required for additional services including repairs, adjustments or other service needs will be charged at the current hourly service rate. The warranty holder will be provided a complete estimate following the assessment, and customer approval will be required to proceed. An estimate will be provided in advance of any non-warranty of work.

**WARRANTY HOLDER AND TRANSFERABILITY:** The warranty holder must maintain and present documentation demonstrating proof of purchase of the original storm protection products when making a warranty claim. This warranty is transferable to the subsequent titled owner of the property in which the products are installed. If applicable, a breach of payments under any financing arrangement with Storm Smart will abate all obligations of Storm Smart under this warranty until such time as the warranty holder is back in good standing, and the warranty duration will not be tolled.

**MAINTENANCE REQUIRED:** A failure to maintain standard and reasonable maintenance of the product may void this warranty if the failure was preventable through proper maintenance. Routine maintenance generally includes regular cleaning to remove dirt and other debris, as well as visual inspections to check for any signs of wear or damage. The warranty holder is responsible for timely and contemporaneous reporting of damage to prevent any further deterioration to ensure continued functionality.

**LIMITATION OF LIABILITY:** This warranty expressly limits Storm Smart's liability to the window installation or installation remediation for 1 year, and all implied warranties are specifically disclaimed to the extent available under the law.