

One Year Installation Warranty

Storm Smart Building Systems LLC (“Storm Smart”) warranties against defects in fabrics, materials, related components or workmanship under conditions of normal use for a period of **one year** from the date of project completion which is defined by the date of final inspection for the storm protection products installed by Storm Smart. The warranty covers the storm protection products installed by Storm Smart and includes all labor and materials for installation, repair, replacement or remediation of items identified as defective during the warranty period. Storm Smart maintains complete discretion as to the remediation requirements necessary to restore the installed storm protection products to full working order, not including final finishing. This warranty does not apply to defects that result from abuse, intentional damage, negligence, misuse, unreasonable use, damage from pests or interchange of parts with non-Storm Smart components. Any repairs conducted by a third party will void all obligations of Storm Smart under this warranty. This warranty does not include accidental causes that include, but are not limited to, fire, flood, catastrophic weather events impacting the structure in which the Storm Smart protection products is installed or force majeure.

Limited Lifetime Warranty

Storm Smart offers a **limited lifetime warranty** for manufacturing defects that occur during the projected lifetime of the specific component described within Table A. During the lifetime of the component, Storm Smart will replace the hardware, moving parts and motor that prove defective through normal use at no cost. The Warranty Holder will be responsible for all labor and ancillary charges required to remediate the component. This warranty will not extend beyond the length of time specified in Table A. This warranty does not apply to defects that result from abuse, intentional damage, negligence, misuse, unreasonable use, damage from pests or interchange of parts with non-Storm Smart components.

TABLE A: Limited Lifetime Warranty Duration of Storm Smart Protection Products

| | Storm Catcher | Aluminum Roll Down | Accordions | Aluminum/Steel Panels | Clear Lexan Panels | Bahama Shutters | Colonial Shutters |
|---|------------------------------|--------------------|------------|-----------------------|--------------------|-----------------|-------------------|
| One Year Installation Warranty | 1 Year Parts and Labor | | | | | | |
| Limited Lifetime Warranty for Hardware, Moving Parts, and Motor | 5 Year Component Replacement | | | | | | |
| Limited Lifetime Warranty for Storm Catcher Screen, Structure, Accordion Blades, Aluminum Slats, Aluminum or Steel Panels | 10 Years | 10 Years | 10 Years | 10 Years | 5 years | 5 years | 5 years |



Terms and Conditions

CONTACT STORM SMART FOR WARRANTY COVERAGE: The warranty holder must report the claim to Storm Smart within thirty (30) days following the end of the warranty period by contacting us at Storm Smart Building Systems LLC, 6182 Idlewild Street, Fort Myers, FL 33966 or by phone at 239-938-1000.

DETERMINATION OF PROCEDURES: Storm Smart maintains complete discretion to identify required replacement of parts, and/or remediation efforts covered by this warranty and required to address the defect. Following the one-year installation warranty, assessment of warrantability will be charged at current published service hourly rate and credited once determination of covered components has been made. If not deemed to be covered by this warranty, labor required for additional services including repairs, adjustments or other service needs will be charged at the current hourly service rate. The warranty holder will be provided a complete estimate following the assessment, and customer approval will be required to proceed. Labor and materials necessary to remediate the products are not considered under warranty and will be charged to the customer. An estimate will be provided in advance of any non-warranty of work.

WARRANTY HOLDER AND TRANSFERABILITY: The warranty holder must maintain and present documentation demonstrating proof of purchase of the original storm protection products when making a warranty claim. This warranty is transferable to the subsequent titled owner of the property in which the products are installed. If applicable, a breach of payments under any financing arrangement with Storm Smart will abate all obligations of Storm Smart under this warranty until such time as the warranty holder is back in good standing, and the warranty duration will not be tolled.

MAINTENANCE REQUIRED: A failure to maintain standard and reasonable maintenance of the product may void this warranty if the failure was preventable through proper maintenance. Full explanation of maintenance requirements can be found at www.stormsmart.com. Routine maintenance generally includes regular cleaning of the shutters to remove dirt and other debris, as well as visual inspections to check for any signs of wear or damage. The warranty holder is responsible for timely and contemporaneous reporting of damage to prevent any further deterioration to ensure continued functionality of the shutters.

LIMITATION OF LIABILITY: This warranty expressly limits Storm Smart's liability to the replacement cost of the defective unit.